

# Results that Speak for Themselves

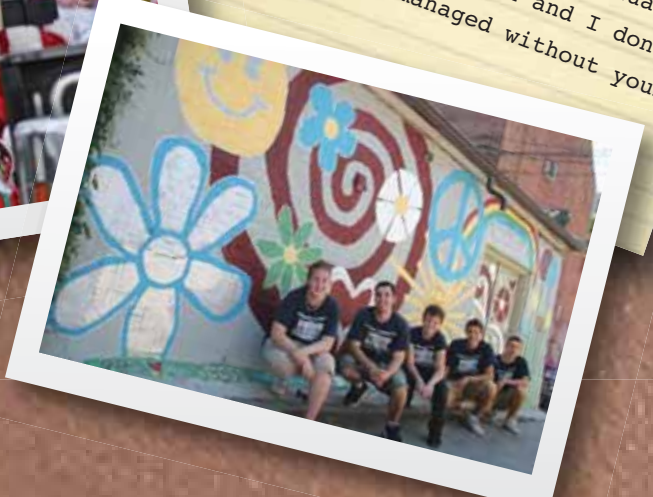
My husband died recently. He was young, and left me and my two twin girls, aged 5 almost homeless. It was not his fault he lost his job and we simply couldn't cope. Centre 55's Share A Christmas saved my life this year and I thank you from the bottom of my heart.



If anyone ever wants a good summer camp for their kids, I definitely recommend Community Centre 55. Thank you so much. It's nice to know that I already know where they are spending their summer next year!



Dear Community Centre 55,  
I just wanted to take a moment to thank you again for all the help you have been giving me in planning the fundraiser for cancer research. You have been an invaluable source of excellent information and I don't know how I would have managed without your advice!



# Community Synergy

## Community Centre 55 Members of the Board of Management

- Debbie Visconti: Chair
- Jackie Gaudaur: Vice Chair
- Jason Balgopal: Treasurer
- Donna Kellway: Secretary
- Gillian Dickie: Board Member
- Thomas Neal: Board Member
- Sandra Bussin: Board Member

## Community Centre 55 Staff

- Bob Murdoch: Executive Director
- Evonne Hossack: Program Director
- Pat McSweeney: Business Manager
- Sarah Allen: Manager Children's Licensed Programs
- Nancy Culver: Volunteers and Special Events
- Cameron Boyle: Administrative Program Assistant
- Mark Rice: Caretaker
- Elvi Langford: Bookkeeper

**S**ynergy is the term used to describe a situation where the final outcome of a system is greater than the sum of its parts. How does Community Centre 55, being a small charity and an agency of the City of Toronto, do such a big job with such limited resources? Well, part of our "system" includes the constant cultivation and maintenance of symbiotic partnerships within the community. Here's a brief example of some of our corporate partners: Anaphylaxis Canada; Avron; Beach Metro News; Snap and the Beach Riverdale News; Beaches Library; Boost; Beach Business Improvement Association; Beach Rotary Club; Children's Aid; Child Development Institute; City of Toronto - Christmas Bureau; Crime Prevention Association of Toronto; Chum City Christmas Wish; East End Community Health Centre; Crown Attorney's, the Courts; HSBC; Housing Connections; Kimberley Public School; Kingston Rd Business Association; Ministry of Health; Ministry of Community & Youth Services; Osteoporosis Canada; Pegasus; Main St. Library; Scotiabank; Spectrum; Toronto Beaches Lions Club; Toronto Professional Fire Fighters Association; Toronto EMS; Toronto Fire Services; Toronto Police Services -55 Division; Toronto Public Library; Toronto Public Health; Toronto District Public and Catholic School Boards; Variety Village; The Institute of Chartered Accountants of Ontario; Ryan's Global Pet Food;

Royal LePage Estate Realty. We also get great support from our local politicians. That's how we achieve and succeed. Oh and having the support of approximately 2,900 volunteers helps too!



Finally our own local Santa Claus Parade and we owe it all to Community Centre 55. A great example of community and business working together to improve the quality of life in our neighbourhood. Very well done!



Christmas Hamper Delivery Day with assistance from the "Eight Dwarves"! December 2008



I love volunteering here. Centre 55 is so unique, there is no place like it and it put purpose back into my life by giving me perspective on the values of helping others. I made new connections and found a GREAT job!

Thanks to the Beach Metro News & SNAP Newspaper for the use of some of their fabulous photographs!

Your GRIP program staff are a team of unsung heroes! The community is very grateful for all of their hard work.

# Message from the Chair

*Debbie Visconti*  
Chair, Community Centre 55

The year 2009 has been a difficult one that put extraordinary demands on the centre. Need for service increased while donations decreased. Considering a recession and a labour disruption, Community Centre 55's programs managed to operate over capacity, while maintaining our fundraising and program subsidy practises.

We accommodated families during the summer labour disruption, which closed all of the City of Toronto's Children's Programs, by adding an additional 500 spaces for school aged children from July to August. We fundraised to subsidize a 100% increase in program activities, most of which were outings and overnight camping expenses.

Our Youth Leadership Program expanded from a 2 to a 12 month initiative. The program provides high risk transitional aged youth (13-16 years of age) with opportunities to gain valuable skills, knowledge, and experience, by assisting in the development of our community. Youth, at the 16 year old threshold, learn the kind of discipline and develop the kind of skills necessary to compete at the entry level of employment. This program has achieved capacity and has a waiting list. Our Social capital base (volunteers) increased by 5% to 2,945 volunteers, all of whom are actively engaged in multiple Centre 55 special events and cause related programs.

Our September to June school aged program expanded and includes, a licensed nursery school, before, lunch and afterschool programs in two locations and health and fitness program. Enrolment increased by 60% in the before school program, 25% in the new enrichment program, and 5% in the After School Program. These programs now have a considerable waiting list for enrolment in 2010-2011. Our senior's fitness and social program has achieved capacity with a waiting list. I have been a member of the Board of Management of

Community Centre 55 for a number of years and Centre 55 never fails to ignite my imagination. It is a dynamic organization, saturated with good ideas; it's always well intentioned and produces so much good will and community synergy that it is able to deliver programs and services far beyond the limited walls that contain it. Our Centre has boundless enthusiasm and a flair for special events and programs. The tenacity of purpose in serving the Beach Community and taking care of some of our most vulnerable members of our community creates a caring and an energy so compelling, that I often think we, as a centre, could animate a lifeless universe. Our staff are largely responsible for our success and I would like to extend my appreciation to our hard working and dedicated staff: Bob Murdoch; Evonne Hossack; Pat McSweeney; Sarah Allen; Cameron Boyle, Lainey Anderson, Nancy Culver; Mark Rice; Elvi Langford and all of our program staff. On behalf of the board I thank them for the energy and resourcefulness they have shown. They go far beyond their job descriptions and they are appreciated more than I can say.

Community Centre 55 is surrounded by committed volunteers, a trusted and responsive Board of Management, and a passionate staff. Centre 55 makes a big difference in this community and, we, the Board of Management take our responsibilities very seriously. Board members work as a supportive team. We expect each other to: know and understand the organization; always act in good faith; exercise the care; diligence and skill required to manage the policies and finances of the centre; to actively use our skills and experience to the benefit of the centre; to be prudent, practical, cautious, and thoughtful. As my term ends as the Chair of the Board of Management of Community Centre 55, I want to express my sincerest thanks to board members: Jason Balgopal, Gillian Dickie, Jackie Gaudaur; Donna Kellway, Thomas Neal and our valued City of Toronto Councilor Sandra Bussin.

Most of all, I want to acknowledge our volunteers. All 2,945 of them! They are the backbone that supports all of our work.



Thank you for allowing us to come back and run another successful clinic at Centre 55. We have very much enjoyed working with you and your staff who were always warm, welcoming and helpful. We are one step closer to our goal because of all your help!





Bob Murdoch, A.K.A. "The Hulk" getting ready for Christmas! December 2008

# Message from the Executive Director

**Bob Murdoch**  
Executive Director, Community Centre 55



*Jean Cochrane is the 2009 Citizen of the Year! She is shown here with Glenn Cochrane on the left and sponsor Thomas Neat in the back.*

have been here 30 years. Time may fly, but in its wake it leaves experience and knowledge, all of which has taught me, and convinced me, that the flesh and breath of this community lies in its capacity to do good works. Community Centre 55's volunteers, selflessly devote themselves to the welfare of others without expectation of reward. This is the nature of our community and is primarily responsible for our continued success and vitality.

We have earned a special place in the hearts and minds of our community. The increasing number of volunteers, including support from the corporate sector, and their investment in our community programs is a good indicator that we are useful, trusted and respected. We are the beneficiary and target of affection of a projected 2,945 volunteers, all of whom will contribute, in 2009, approximately 21,800 community service hours through Centre 55. These volunteers donate the equivalent of about 11.7 full time staff and produce a savings of approximately \$322,620. I think this is a great example of citizen engagement and the development of social capital.

Our staff are special people. It is a rare breed of person who commits to a career in charity work. They know that this line of work is more than a job. It's more than an adventure. It requires the tenacity of purpose that reaches far beyond the punch clock. "Above and beyond the call of duty" is a fundamental paradigm, to which we all subscribe and that makes working here such a pleasure and a privilege. Our 7-member board of management also subscribes to the same value system. Our board members devote a lot of their time and boundless energy to ensure the Centre is well managed and meaningful. They receive nothing in return other than the satisfaction of making contributions to the community they love.

This year has been another year of managed growth. We estimate that we will reach over 200,000 people by the end of this year. We made some major advances in some of our programs. Despite the decline in resources, our Graffiti Removal and Information Program (GRIP) increased the amount of graffiti removal. We cleaned off 4,483 units of vandalism from street furniture, appliances, and properties, totaling 6,524 square feet. The work included cleaning: 3,842 units of City property totaling 3,424 sq. ft. and 320 units totaling 2,917 sq. ft. of residential and commercial property. We are committed to working with graffiti vandals referred to us by the courts and this year we

worked with approximately 10 court referrals. In addition we have developed a few GAG's (Graffiti Attack Groups) and continue to work on our GIG's (Graffiti Impact Groups). GIG's have the opportunity to meet with graffiti vandal(s) in a controlled and dignified way, and to mutually discuss the impact of the vandalism on their property. Finally, we continue to assist community groups as they took responsibility to clean up their local neighbourhoods.

Mrs. Gene Cochrane was selected as our 2009 Beach Citizen of the Year and she is another example of a member of our community that has a sustained devotion to the welfare of other people and a very gracious recipient of such a distinguished award. Our Kingston Road Santa Claus Parade is developing into an anticipated annual community event. Slobberfest has more vendors, dogs, competitions and prizes than ever and we were honoured to have the United States Consul General attend our 9/11 ceremony.

Our Licensed Children's Programs are full, with waiting lists. Our Summer Day Camp responded to the challenge of the CUPE strike, during which local parks and pools were unavailable, by doubling our bus and overnight camping trips and adding more resources to accommodate an increase in demand from families desperate for summer programs for their children. Financially we are in fairly good shape, and we almost have enough funds to secure next years programs. Our community partnerships are also responsible for contributing to our success. The Beach Metro News has been an enormous help to Centre 55 and we have benefited from their donations, coverage of events and the amazing Jon Muldoon photographs. Scotiabank, Royal LePage Estate Realty, the Queen Street BIA, the Kingston Road Business Association; the Danforth Mosaic BIA; Toronto Beaches Lions Club, Thomas Neat our COY sponsor; Snap and the Beach Riverdale News; and the Toronto Police Services are just a few examples of corporations/service groups and individuals to whom we owe a great deal of thanks. Recently, the Kew Beach Tennis Club held their 2nd Annual Pro Am Tennis Tournament and the proceeds were directed to Community Centre 55 and we appreciate all of their help.

On behalf of the staff of Community Centre 55, I'd like to thank Debbie Visconti, as she leaves the Board, for her Herculean commitment and the substantial contributions she has made to the harmony and integration of our Community Centre. Over the next two years I expect some significant transition and Debbie has at least 15 years of our Centre's corporate memory and we don't intend to lose her. Working together, we continued to make tangible contributions to our neighbourhoods.



# Message from the Treasurer

*Jason Balgopal*  
Treasurer, Community Centre 55

The Auditor's Report and  
Financial Statements for the  
year ending Dec 2008 indicate  
a Program surplus of 45,073  
and an Operating deficit  
of 2,562.

**Program revenue - Grants:** Government Grants both Provincial and Federal are to support programs that Community Centre 55 offers such as Graffiti and Identity program, Community Worker, Summer Student Placement and our Licensed Children's Programs. These grants have increased by 7,903. We applied for and received two new small grants one for the Christmas Parade and the other was a program for Summer Student Aboriginal Employment Training.

**Program revenue - Other:** Donations and fundraising have decreased by 4,619 due to fluctuation which occurs from year to year in donations. The Program fees are up by 75,811 due to an increase in participation. Interest on investments is up by 5,287 and other income has decreased by 11,773 this was due to the City of Toronto paying 10,409 in retro payments in 2007 for the CLP Manager.

**Salaries and Wages:** The difference in Salaries and Wages is an increase of 75,730 This includes the cost of living & merit increases as well as a full year of the CLP Managers increase.

**Employee Benefits:** Benefits are up by 8,624 as in accordance with the salary & wage increase. These benefits include EI, CP, WSIB, EHT, Health & Dental and OMERS.

**Materials and Supplies:** Consists of the supplies needed to run Community Centre 55's many programs, such as Share a Christmas, Summer Camp, and the many fundraising projects including Slobber Festival, Neighbour's Nite Out and the very popular Golf Tournament. These event's help to increase the fundraising revenue for the Centre enabling us to increase the spending on food and gifts to the families in our Share a Christmas program as the need increases. While each

year the cost varies in 2008 we had an increase in costs of 10,500.

**Purchase of Services:** This category includes fees for the Golf Club and Golf Pro during our Golf Tournament. As well as other services used to facilitate the Centre's many programs. In 2008 there was an increase of 11,996. This increase is largely caused by computer maintenance as well as an increase in admission fees and transportation for the Summer Camp program.

**Amortization of program Assets:** The amortization of the program assets indicates the decline in value due to normal use.

**Funds provided by City of Toronto:** The City of Toronto in 2008 provided Community Centre 55 with 664,893 in order to cover the expenses in the administration and maintenance of the building. Included in this amount is the 652,259 in administrative funding, 10,072, for the City's Long Term employee benefits the difference in amounts being the 2,562. deficit for Operating which is due back from the City of Toronto.

**Salaries & Wages:** Includes expenses for the Executive Director, Business Manager, Program Director, Program Assistant Administration, Caretaker, Volunteer Co-Ordinator, Bookkeeper, and Reception. The decrease in this expense is 16,703. In 2007 there was a retro payment for the Managers which does not exist in 2008 which is reflected in the decrease.

**Employee Benefits:** Benefits are up as in accordance with the salary & wage increase.

**Materials & Supplies:** They have decrease by 27,639.

**Purchase of Services:** Has decreased by 5,639.

**Recoveries and other Revenue:** There is 845, which is Interest on a T-Bill and 2,393, GST rebate making up the 3,238.

## Board of Management for Community Centre 55 Statement of Revenue & Expenditure

Year Ended December 31

|  | 2008             | 2007           |
|--|------------------|----------------|
| <b>Program Revenue</b>                         |                  |                |
| Grants   |                  |                |
| Government of Canada                           | \$ 14,357        | \$ 9,698       |
| Province of Ontario                            | 40,281           | 38,169         |
| City of Toronto                                | 33,891           | 32,759         |
|  | <u>88,529</u>    | <u>80,626</u>  |
| Donations & Fundraising                        | 159,190          | 163,809        |
| Program Fees                                   | 587,039          | 511,228        |
| Interest                                       | 9,398            | 4,111          |
| Other Income                                   | 7,770            | 19,543         |
|  | <u>851,926</u>   | <u>779,317</u> |
| <b>Program Expenditures</b>                    |                  |                |
| Salaries & Wages                               | 478,001          | 402,271        |
| Employee Benefits                              | 66,009           | 57,385         |
| Materials & Supplies                           | 158,299          | 147,799        |
| Purchase of Services                           | 104,544          | 92,548         |
|  | <u>806,853</u>   | <u>700,003</u> |
| Excess of revenue over expenditures - Program  | <u>45,073</u>    | <u>79,314</u>  |
| <b>Administration Expenditures</b>             |                  |                |
| Salaries & Wages                               | 480,088          | 496,791        |
| Employee Benefits                              | 114,538          | 114,972        |
| Materials & Supplies                           | 18,874           | 46,513         |
| Purchase of Services                           | 54,631           | 60,270         |
| Amortization of Capital Assets                 | 8,244            | 8,244          |
| Amortization of Deferred Capital Contributions | (8,244)          | (8,244)        |
|  | <u>668,131</u>   | <u>718,546</u> |
| Recoveries & Other Revenue                     | (3,238)          | (5,712)        |
|  | <u>664,893</u>   | <u>712,834</u> |
| <b>Funds Provided by City of Toronto</b>       |                  |                |
| Administration (Note 6)                        | 664,893          | 712,834        |
| Excess of Revenue Over Expenditures            | <u>\$ 45,073</u> | <u>79,314</u>  |

## Board of Management for Community Centre 55 Balance Sheet

Year Ended December 31

|  | 2008           | 2007           |
|--|----------------|----------------|
| <b>Assets</b>                          |                |                |
| Current                                |                |                |
| Cash & Short Term Investments          | \$ 335,705     | \$ 386,160     |
| Receivables - City of Toronto          | 2,070          | -              |
| - Other                                | 40,259         | 16,029         |
|  | <u>378,034</u> | <u>402,189</u> |
| Long Term                              |                |                |
| Receivables - City of Toronto (Note 5) | 142,427        | 132,355        |
| Capital Assets (Note 6)                | 25,559         | 8,245          |
|  | <u>546,020</u> | <u>542,789</u> |
| <b>Liabilities</b>                     |                |                |
| Current                                |                |                |
| Payables & Accruals                    |                |                |
| - City of Toronto (surplus)            | 1,068          | 4,816          |
| - City of Toronto (other)              | -              | 2,395          |
| - Other                                | 45,017         | 82,543         |
|  | <u>46,085</u>  | <u>89,754</u>  |
| Long Term                              |                |                |
| Employee Benefits Payable (Note 5)     | 142,427        | 132,355        |
| Deferred Capital Contributions         | -              | 8,245          |
|  | <u>142,427</u> | <u>140,600</u> |
| <b>Net Assets</b>                      |                |                |
| Unrestricted Program Funds             | <u>357,508</u> | <u>312,435</u> |
|  | <u>546,020</u> | <u>542,789</u> |

# Programs

- January - Christmas Convocation
- February - Beach BIA Family Fun Day – over 1000 kids participated in our craft programme at Bellefair United Church.
- February - Free Tax Clinics for over 90 low income families.
- February - In partnership with East End Community Health Centre a free 4-week workshop series on Heart Health is well attended.
- March - March Break Camp – Full
- April - Breakfast with the Easter Bunny – Sold Out
- April - Silent Auction – Successful fundraiser for our year round programmes.
- May - Slobberfest – Raises over \$600.00 for our Pet Lover's Programme, providing food and treats for almost 500 cats and dogs at Christmas!
- May - 3 community clean ups
- June - Kingston Road Spring Festival – an overwhelming response and a great example of local businesses and community working together.
- June - Seniors Walking Club gets moving.
- June - Danforth Mosaic BIA Fun Day – first initiative of this BIA and CC 55 was a big part of its enormous success.
- June - Counsellor In Training Programme – Full
- June - Neighbours Night Out was packed.
- June - Bard in the Park
- June - Golf Tournament
- July/August - Summer Camp/Kinder Camp begins – over all attendance increased by over 500 campers from last year.
- July/August - Both Adventure Camps – FULL
- July/August - Graffiti Programme officially opens – the crew removes 4483 tags from public and private property.
- July/August - 10 referrals from 311 Jarvis – Youth Court completing 140 hours of community service
- September - Fall Seniors Fitness Class is full on Mondays & Fridays.
- September - New - Golden Years Yoga is almost full.
- September - First ever Beach Clean and Beautiful Community Award presented to Jason Balgopal.
- September - Tennis Tournament
- October - Youth Fun & Fitness Programme – Free to children 7 to 12 years of age. – FULL
- October - Mosaic Does Pumpkin Festival – Another great free community event that CC 55 is part of.
- October - Book Club starts.
- October - Kingston Road Fall Festival – Every year gets better and better for everyone!
- October - New \$5.00 Pasta Night for members of CC 55. Happening once a month.
- November - Hamper's Santa Claus Parade
- November - Intake Begins for the 28th year of CC 55's Share A Christmas Programme.
- November - In partnership with East End Community Health Centre a free 4-week workshop series on Chronic Disease is being offered.
- December - Breakfast with Hamper & Santa Claus – always a fun & exciting event for the whole family.
- December - 12 Cheers of Christmas Pub Night – a great night of fun, food and cheers, the proceeds go in support of CC 55's year round programmes.
- December - Emergency Access Centre providing food and toys for people from across Toronto.
- December - Share A Christmas providing food and toys to over 600 families in our community.

| Name                               | Registered Individuals | Total Attendance | Number of Meetings | Average Attendance per meeting |
|------------------------------------|------------------------|------------------|--------------------|--------------------------------|
| <b>Childrens Licenced Programs</b> |                        |                  |                    |                                |
| After School                       | 55                     | 9121             | 200                | 41                             |
| After School-Kimberly              | 24                     | 3366             | 200                | 17                             |
| Before School                      | 25                     | 3188             | 200                | 16                             |
| Enrichment                         | 30                     | 5036             | 200                | 25                             |
| Lunch                              | 23                     | 3255             | 200                | 16                             |
| Nursery School                     | 36                     | 2563             | 190                | 13                             |
| <b>Camps</b>                       |                        |                  |                    |                                |
| Adventure                          | 40                     | 200              | 10                 | 20                             |
| Kinder                             | 102                    | 486              | 33                 | 15                             |
| March Break                        | 64                     | 302              | 5                  | 60                             |
| Summer                             | 598                    | 5891             | 48                 | 123                            |
| <b>Youth</b>                       |                        |                  |                    |                                |
| Councillor in Training             | 25                     | 566              | 48                 | 12                             |
| Fun & Fitness Club *               | 32                     | 256              | 16                 | 16                             |
| <b>Adults &amp; Seniors</b>        |                        |                  |                    |                                |
| Book Club                          | 8                      | 30               | 8                  | 4                              |
| Seniorize                          | 37                     | 1423             | 122                | 12                             |
| Walking Club *                     | 9                      | 54               | 8                  | 7                              |
| <b>Events &amp; Fundraisers</b>    |                        |                  |                    |                                |
| Bard in the Park                   | 1200                   | 5                | 240                |                                |
| Breakfast with Hamper              | 72                     | 1                | 72                 |                                |
| Breakfast with the Easter Bunny    | 85                     | 1                | 85                 |                                |
| Beach Family Day                   | 700                    | 1                | 700                |                                |
| Christmas Parade                   | 8000                   | 1                | 8000               |                                |
| Fall Festival                      | 800                    | 1                | 800                |                                |
| Golf Tournament                    | 100                    | 2                | 100                |                                |
| Neighbours Night Out               | 250                    | 1                | 250                |                                |
| Pub Night                          | 32                     | 1                | 32                 |                                |
| Silent Auction                     | 90                     | 1                | 90                 |                                |
| Slobberfest                        | 700                    | 1                | 700                |                                |
| Spring Festival                    | 650                    | 1                | 650                |                                |
| Tennis                             | 146                    | 1                | 146                |                                |
| <b>Clinics</b>                     |                        |                  |                    |                                |
| Income Tax                         | 68                     | 5                | 14                 |                                |

| Name                           | Registered Individuals | Total Attendance | Number of Meetings | Average Attendance per meeting |
|--------------------------------|------------------------|------------------|--------------------|--------------------------------|
| <b>Community Development</b>   |                        |                  |                    |                                |
| Christmas Convocation          | 75                     | 1                | 75                 |                                |
| Citizen of the Year            | 50                     | 1                | 50                 |                                |
| Food Drives                    | 2750                   | 5                | 550                |                                |
| Graffiti Removal & Information | 2150                   | 43               | 50                 |                                |
| Hamper Appearances             | 9750                   | 15               | 650                |                                |
| Housing Connections            | 648                    | 489              | 1                  |                                |
| Restorative Justice            | 12                     | 73               | 55                 | 1                              |
| Share a Christmas              |                        | 3500             | 1                  | 3500                           |
| Workshops                      |                        | 197              | 22                 | 9                              |
| <b>Internal Events</b>         |                        |                  |                    |                                |
| Board Meetings                 | 50                     | 1                | 50                 |                                |
| Annual General Meeting         | 52                     | 10               | 5                  |                                |
| <b>User Groups</b>             |                        |                  |                    |                                |
| AA                             | 2547                   | 48               | 53                 |                                |
| Alanon                         | 591                    | 48               | 14                 |                                |
| Autism Support                 | 63                     | 10               | 6                  |                                |
| CA                             | 510                    | 48               | 11                 |                                |
| DA                             | 160                    | 36               | 4                  |                                |
| Drama                          | 141                    | 15               | 9                  |                                |
| East Toronto Baseball          | 69                     | 3                | 23                 |                                |
| Folklore Dance                 | 144                    | 16               | 9                  |                                |
| Sentinel Martial Arts          | 264                    | 100              | 3                  |                                |
| Toastmasters Club              | 680                    | 32               | 21                 |                                |
| Women's AA                     | 880                    | 47               | 19                 |                                |
| Yoga                           | 355                    | 48               | 7                  |                                |
| Misc.                          | 1026                   | 47               | 22                 |                                |
| <b>Service Groups</b>          |                        |                  |                    |                                |
| BEY Green                      | 133                    | 11               | 9                  |                                |
| BEY Liberals                   | 98                     | 7                | 10                 |                                |
| BEY PC                         | 64                     | 1                | 23                 |                                |
| Maria Minna, MP                | 112                    | 1                | 10                 |                                |
| Meals on Wheels                | 1649                   | 113              | 14                 |                                |
| Pegasus Community Project      | 1446                   | 12               | 12                 |                                |
| Sandra Bussin, City Councillor | 41                     | 3                | 14                 |                                |
| <b>Totals</b>                  |                        |                  |                    |                                |
| TOTALS                         | 1124                   | 77983            | 2965               | 269                            |

**Totals**  
**Programs & Event Attendance** 77983  
**Staff Contact (In-Person, Phone & Email)** 124695  
**All Contact** 202678

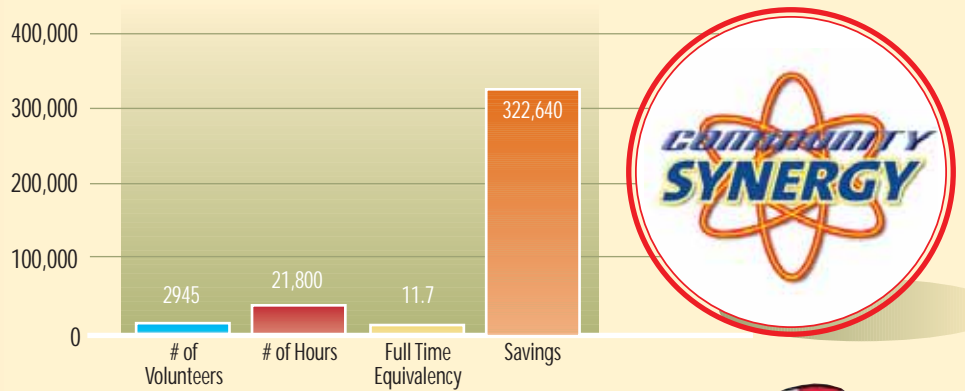
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# Volunteers

Centre 55 has earned a special place in the hearts of our community and our city. The number of volunteers, including those from the corporate sector, and their investment in our community programs is a good indicator of our vitality and connectedness. We are the beneficiary and target of affection of 2,945 volunteers who have donated 21,800 hours of service to our community centre. Volunteers contribute the equivalent of about 11.7 full time staff and produce a savings of about \$322,640. Most volunteers prefer to work in direct program delivery such as our annual Share A Christmas Programme.

## Volunteer Projected



## Areas of Volunteer Concentration

